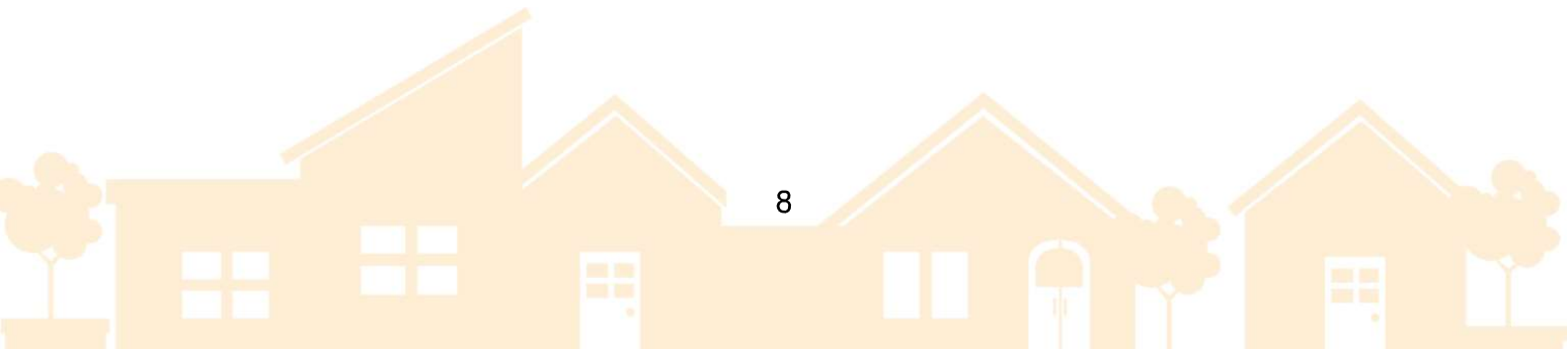
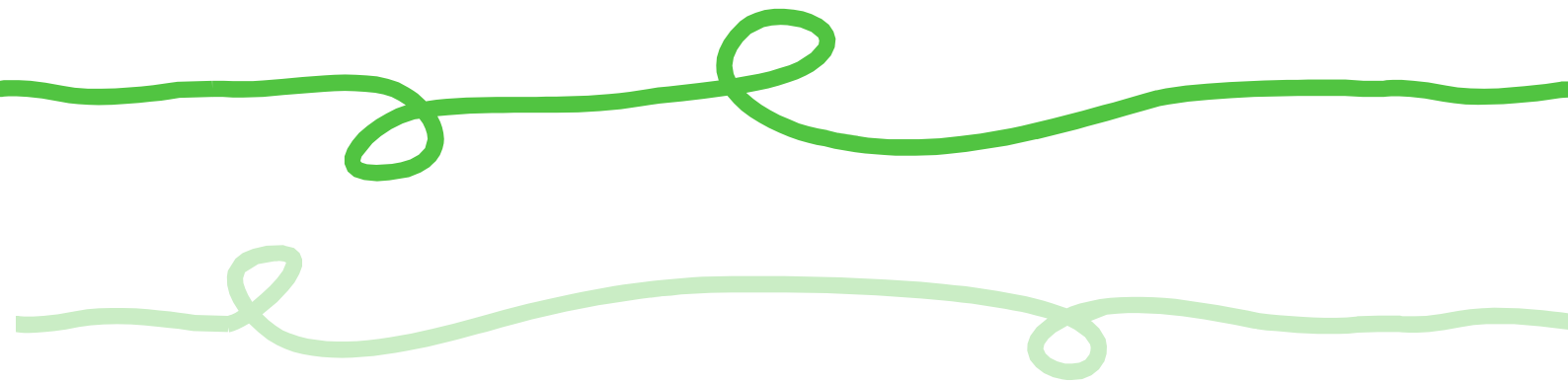
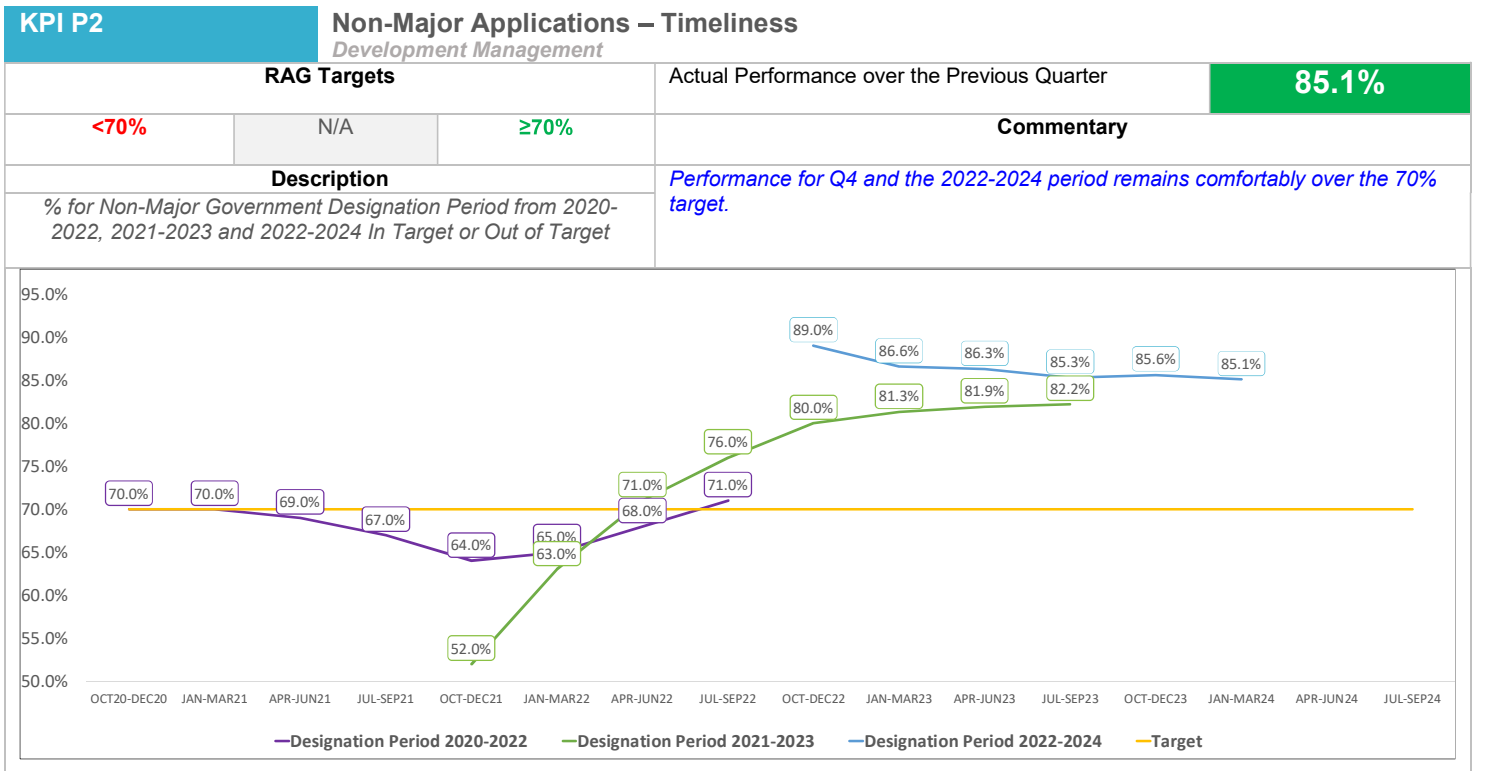
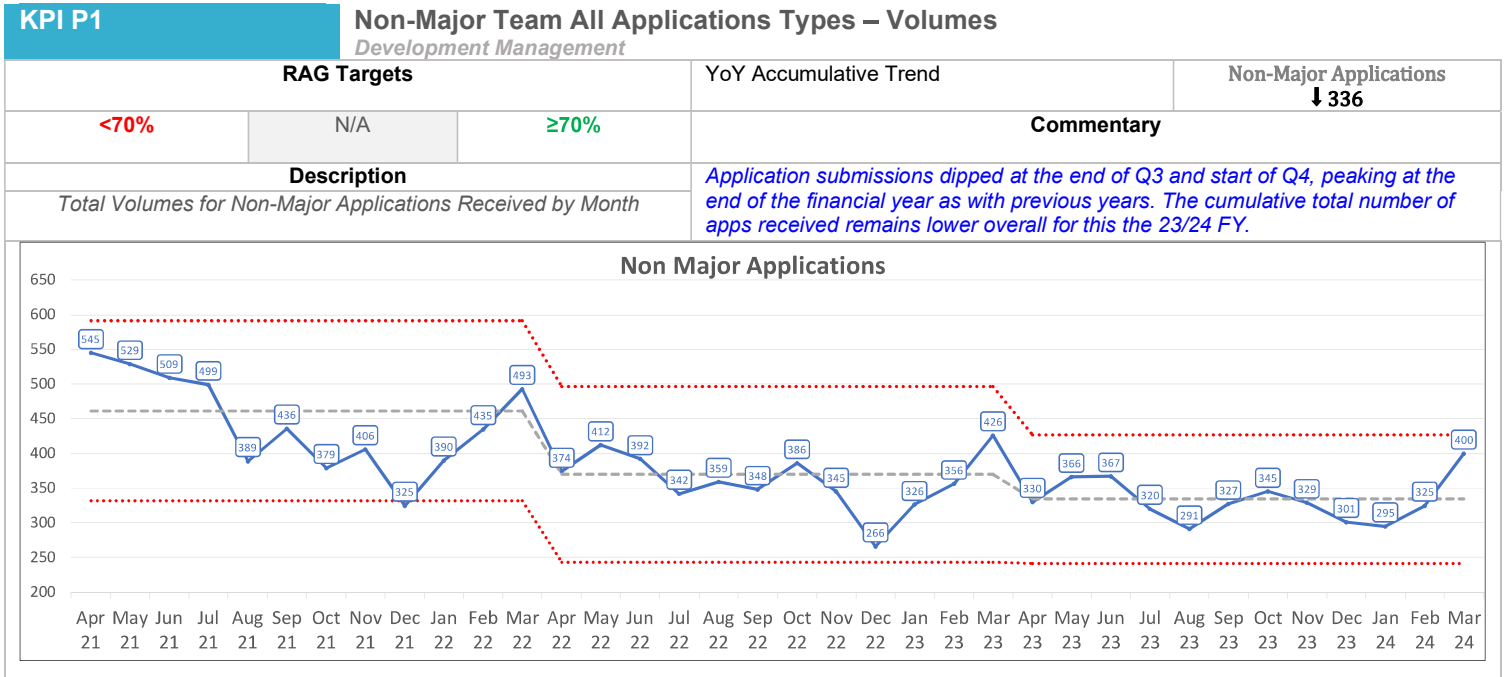


# Planning KPIs



# RRH Portfolio Performance Report

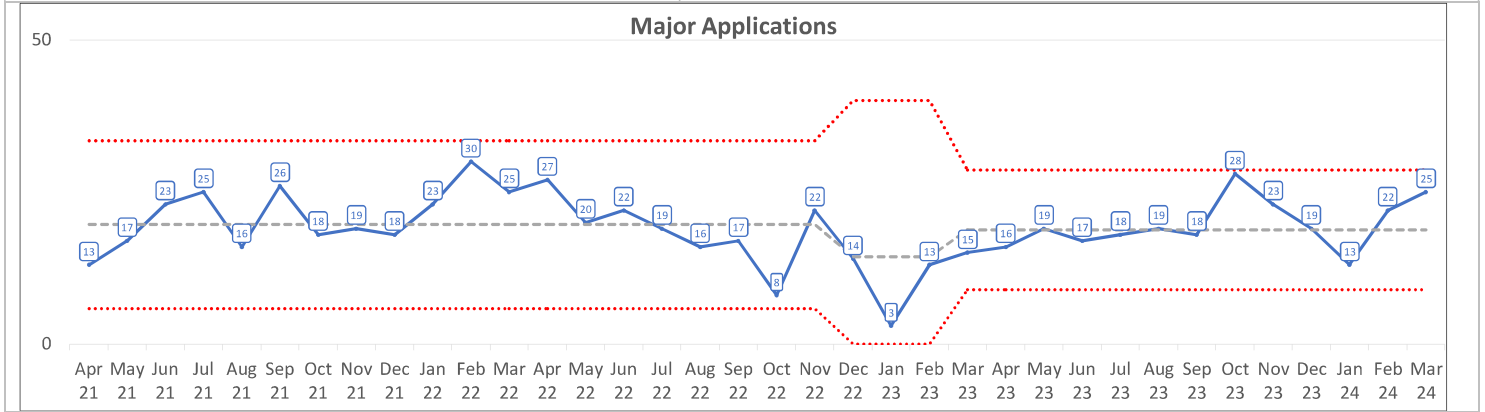
## HPR Monthly Operational KPIs – March 2024



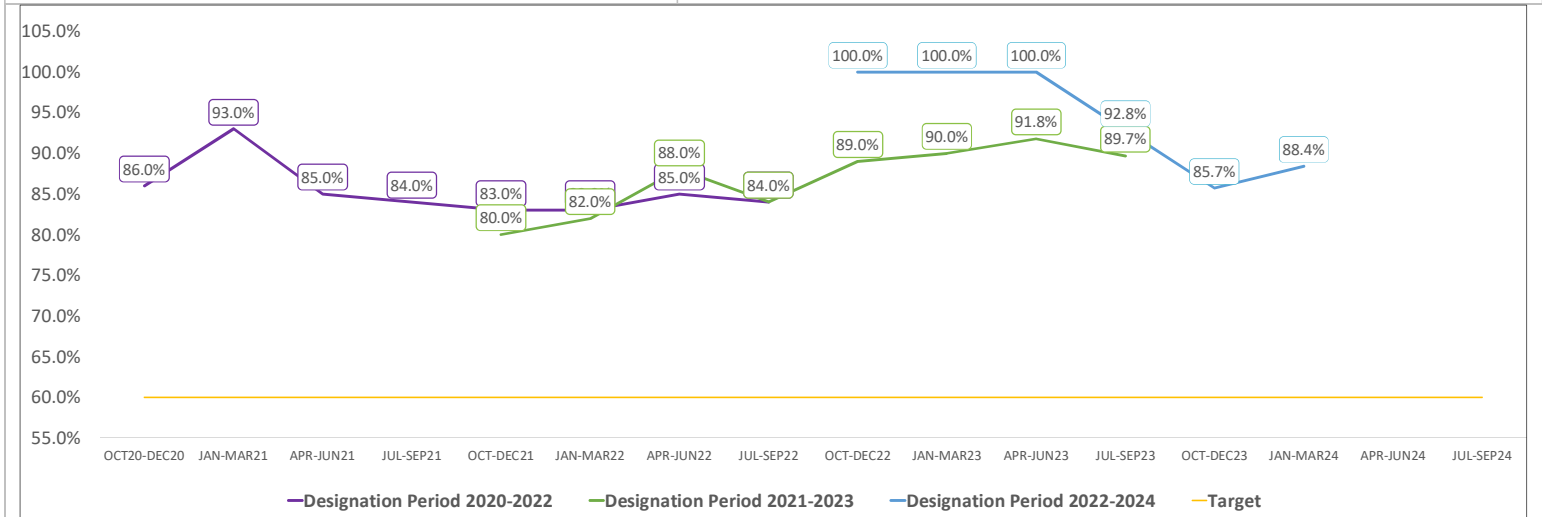
# RRH Portfolio Performance Report

## HPR Monthly Operational KPIs – March 2024

<b>KPI P3</b>			<b>Major Team All Applications Types – Volumes</b> <i>Development Management</i>		
<b>RAG Targets</b>			YoY Accumulative Trend		Major Applications <b>↑ 41</b>
N/A	N/A	N/A	<b>Commentary</b>		
<b>Description</b>			<i>A higher number of Major team applications were received in Q4 when compared to the same time last year.</i>		
<i>Total Volumes for Major Applications Received by Month</i>					

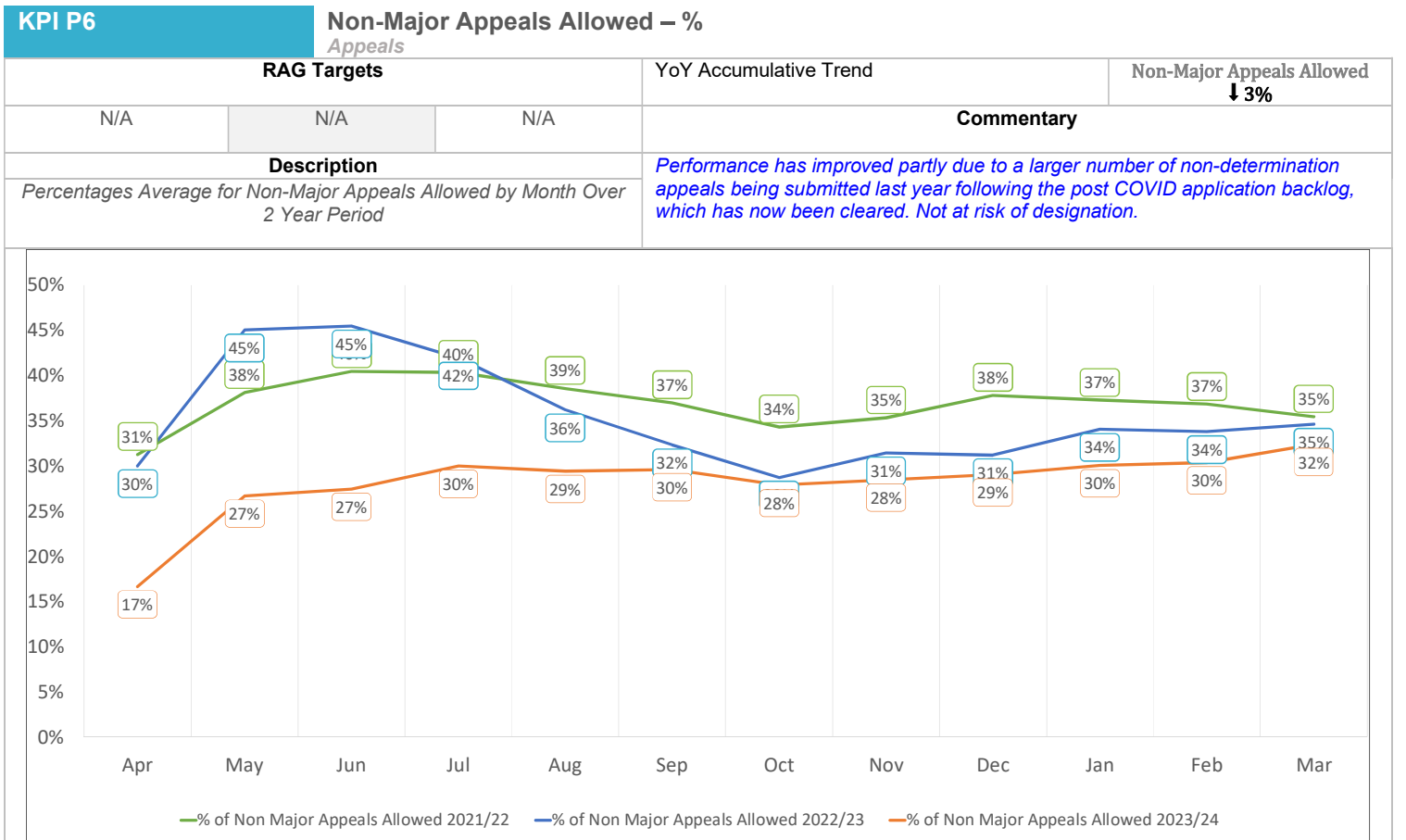
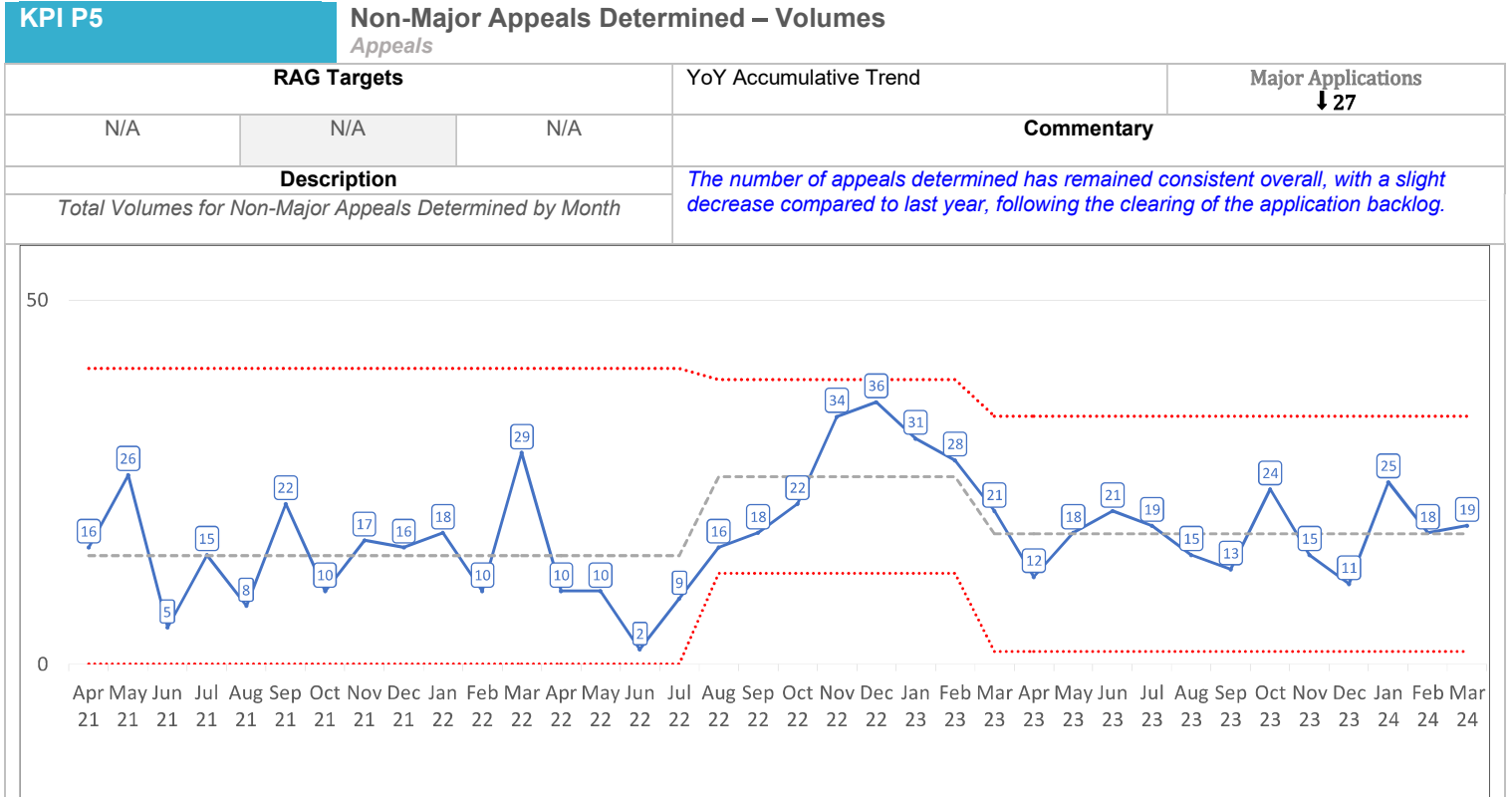


<b>KPI P4</b>			<b>Major Applications – Timelines</b> <i>Development Management</i>	
<b>RAG Targets</b>			Actual Performance over the Previous Quarter	
<60%	N/A	≥60%	<b>88.4%</b>	
<b>Description</b>			<b>Commentary</b>	
<i>% for Major Government Designation Period from 2020-2022, 2021-2023 and 2022-2024 In Target or Out of Target</i>			<i>Performance on major apps has improved in Q4 following a dip at the end of Q3. Overall, performance remains comfortably over 60%.</i>	



# RRH Portfolio Performance Report

## HPR Monthly Operational KPIs – March 2024

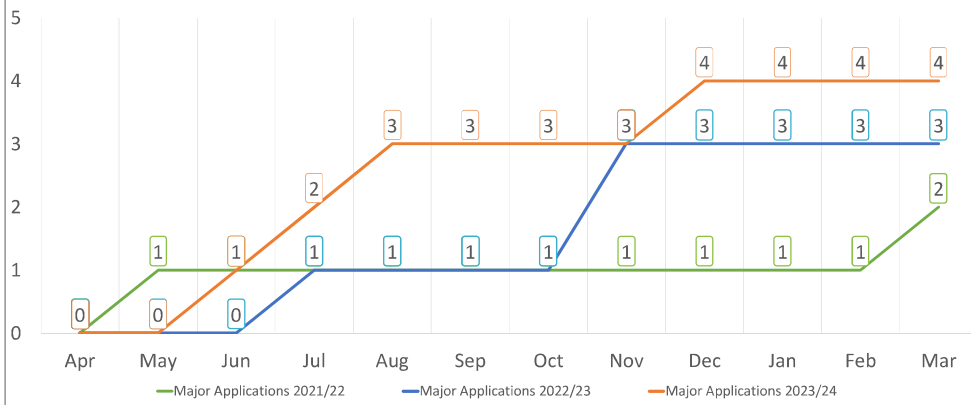


# RRH Portfolio Performance Report

## HPR Monthly Operational KPIs – March 2024

### KPI P7

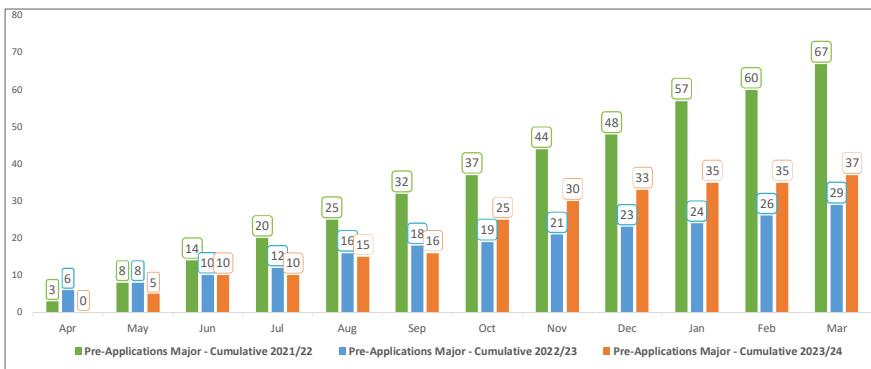
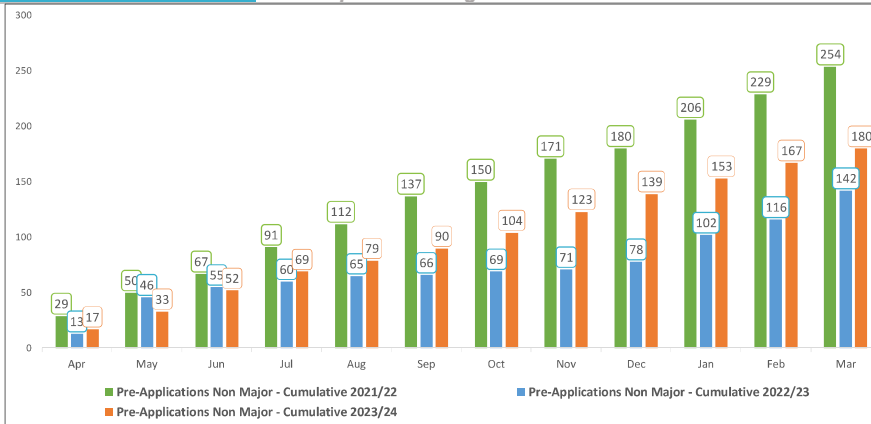
### Major Appeals Determined – Volumes *Appeals*



RAG Targets			YoY	Major Appeals
N/A	N/A	N/A	Accumulative Trend	↑ 1
Description			Commentary	
Total Volumes for Major Applications Received by Month			There is a consistently small number of major appeals following work by the major applications team to try to avoid refusals for major applications wherever possible by negotiation or encouraging withdrawal - this is a continuing trend. Not at risk of designation.	

### KPI P8

### Pre-Applications Non-Majors and Majors – Volumes *Development Management*



RAG Targets			Actual Cumulative Performance YTD	Non-Majors Pre-Apps
N/A	N/A	N/A		↑ 38
Description			Commentary	
Total Volumes for Pre-Applications Received for Non-Majors and Majors in FY 21/22, 22/23 against Non-Majors and Majors FY 2023/24			The number of submissions is up compared to the 22/23 financial year but still lower than the 21/22, indicating a lower take up of the service.  Note: There is currently no KPI for the determination of major pre-applications although we aim to deal with non-major pre-applications in 8 weeks but there is no specific target % that we seek to hit. Pre-applications are a non-statutory part of the service and have not been prioritised over planning applications, which have statutory determination targets.	
			Majors Pre-Apps ↑ 8	

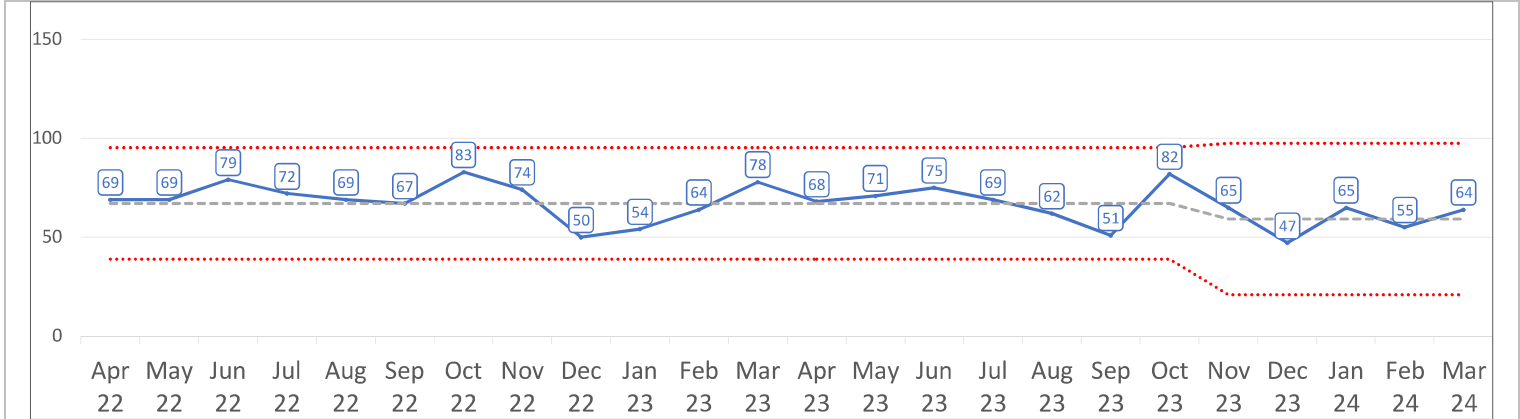
# RRH Portfolio Performance Report

## HPR Monthly Operational KPIs – March 2024

### KPI P9 Enforcement Cases – Volumes

*Enforcement*

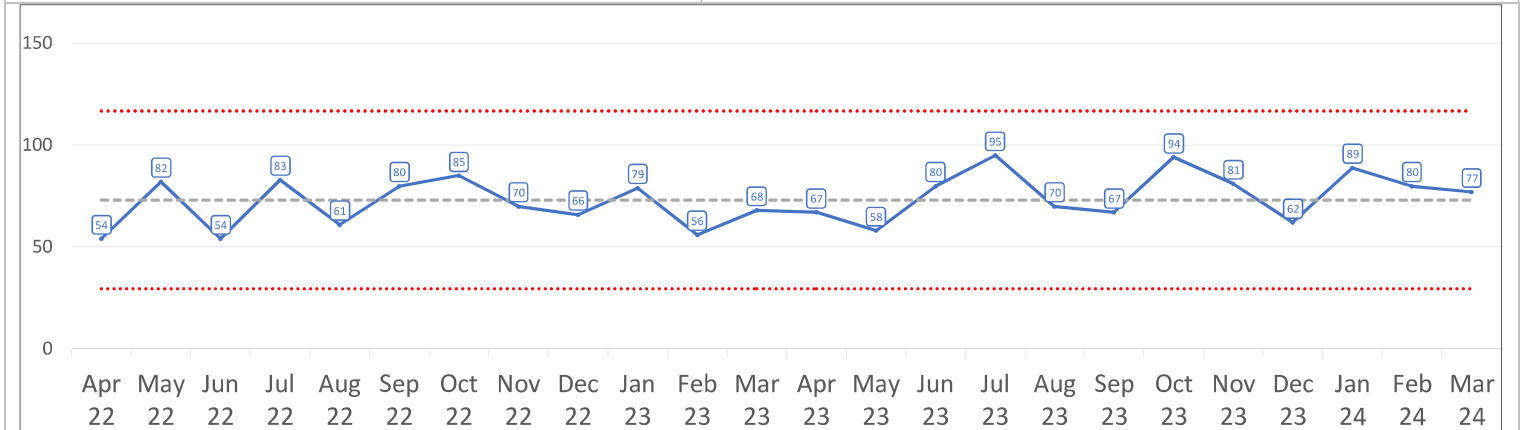
RAG Targets			YoY Accumulative Trend	Enforcement Cases ↓ 54
N/A	N/A	N/A	<b>Commentary</b>	
<b>Description</b>			<i>Steady trend this year as previous year but with lower volumes of cases logged applications, no major changes.</i>	
Total Volumes for Planning Enforcement Cases Logged by Month Over 2 Year Period				



### KPI P10 Trees Applications – Volumes

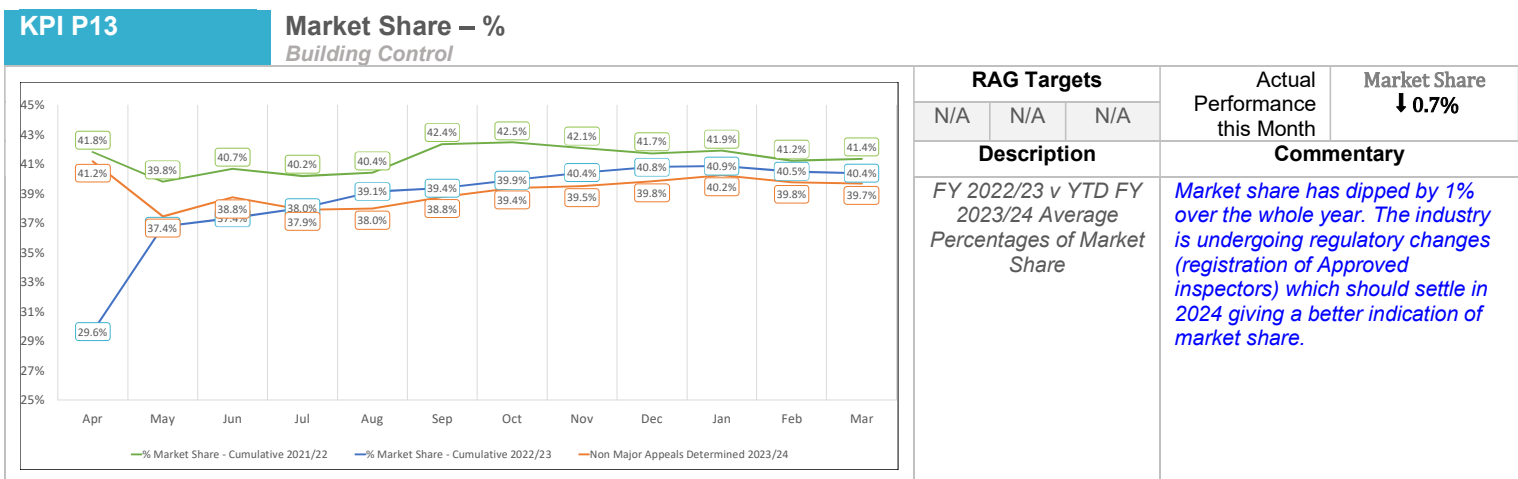
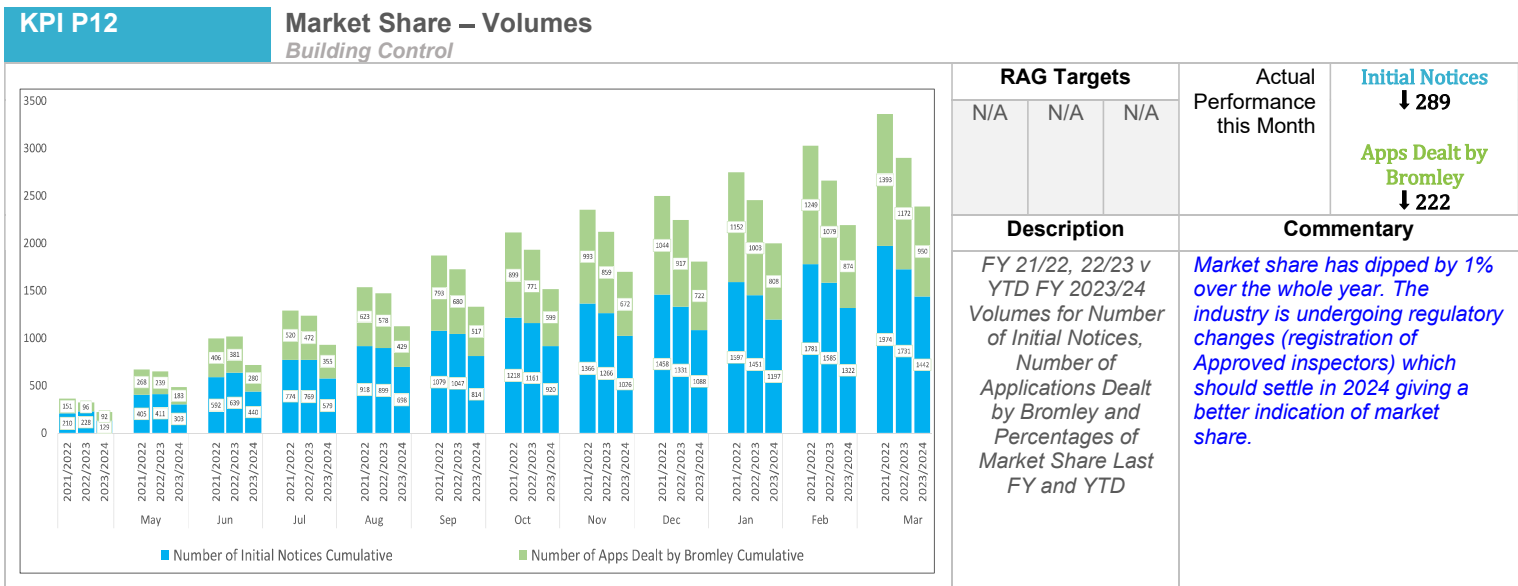
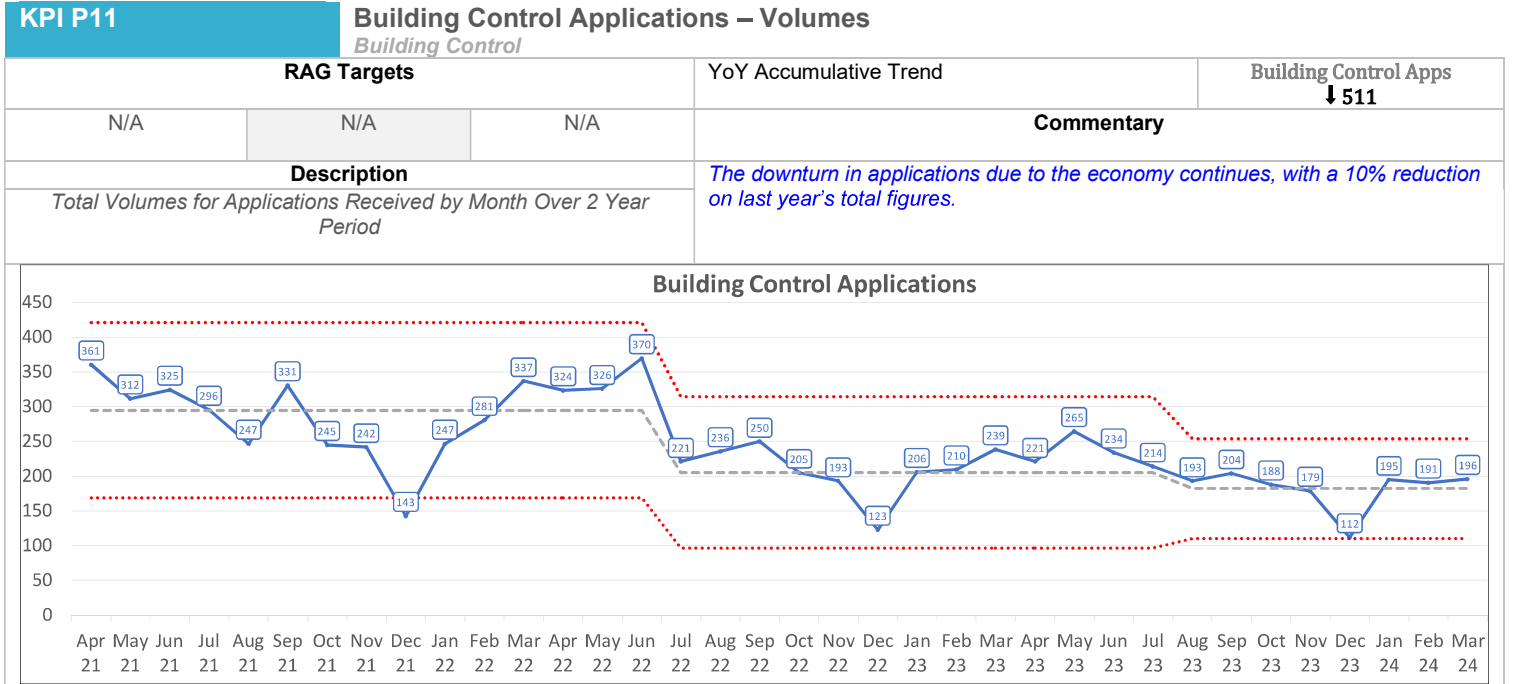
*Trees*

RAG Targets			YoY Accumulative Trend	Trees Apps ↑ 82
N/A	N/A	N/A	<b>Commentary</b>	
<b>Description</b>			<i>The year ended with applications tracking slightly higher than 2022 as has been the case for most of the year.</i>	
Total Volumes for Tree Applications Received by Month Over 2 Year Period				



# RRH Portfolio Performance Report

## HPR Monthly Operational KPIs – March 2024



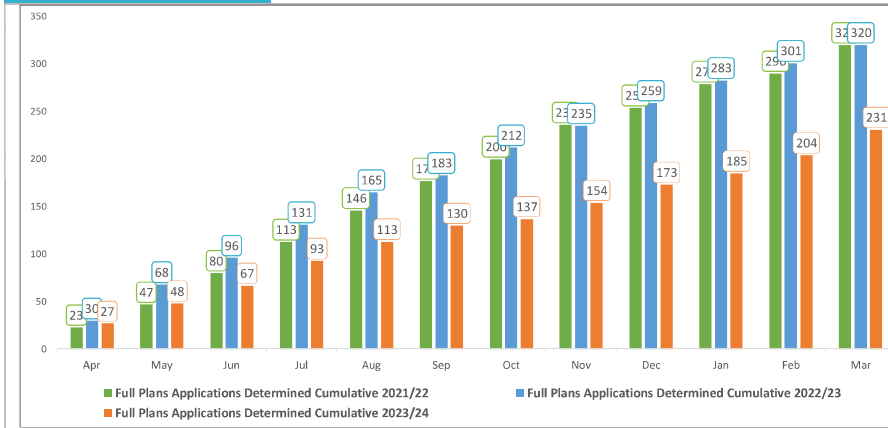
# RRH Portfolio Performance Report

## HPR Monthly Operational KPIs – March 2024

### KPI P14

#### Full Plans Applications Determined – Volumes & Met on Time

Building Control

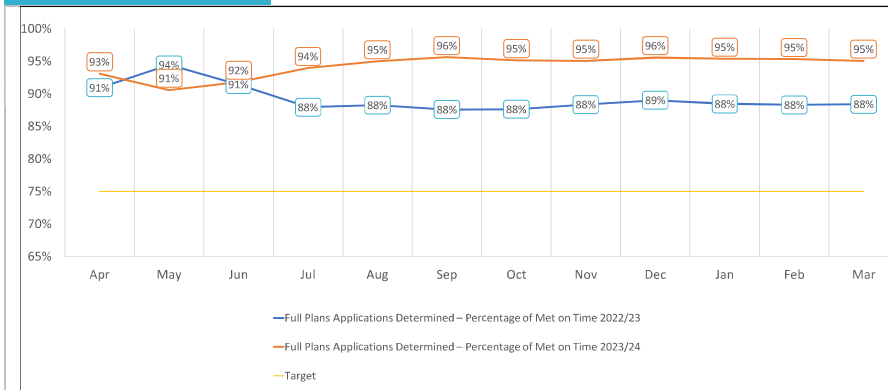


RAG Targets			Actual Performance this Month	Full Plans Apps ↓ 110 Met On Time ↓ 86
N/A	N/A	N/A		
Description			Commentary	
FY 21/22, 22/23 v YTD FY 2023/24 Cumulative Volumes of Full Plans Applications Due for Determination and Determined Within Agreed Timescales			Performance has been consistently high over the last 12 months with an end of year comfortably above target.	

### KPI P15

#### Full Plans Applications Determined – Percentage of Met on Time

Building Control



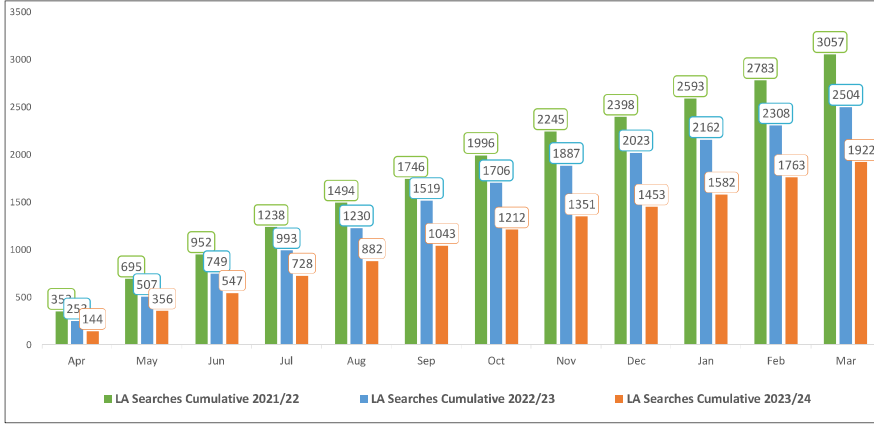
RAG Targets			Actual Performance this Month	Full Plans Apps ↑ 7%
<74%	N/A	≥75%		
Description			Commentary	
FY 2022/23 and YTD FY 2023/24 Percentages of Full Plans Applications Determined Within Agreed Timescales			Performance has been consistently high over the last 12 months with an end of year comfortably above target.	



# RRH Portfolio Performance Report

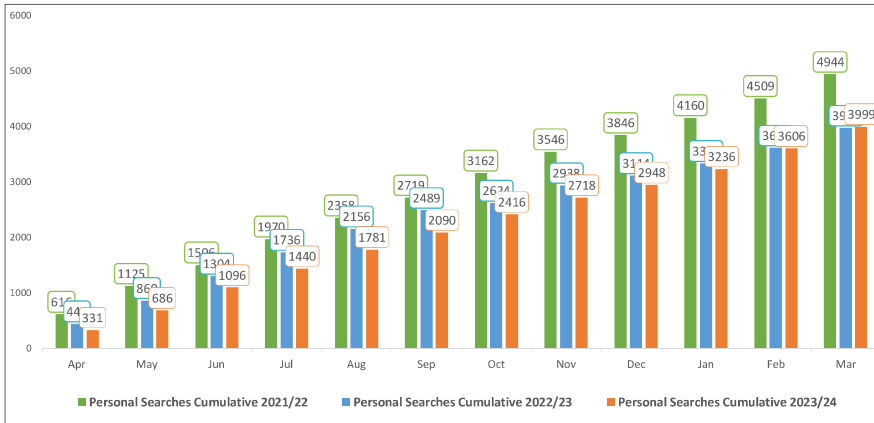
## HPR Monthly Operational KPIs – March 2024

### KPI P16 LA Searches – Volumes Local Land Charges



RAG Targets			Actual Performance this Month	LA Searches ↓ 570
N/A	N/A	N/A		
Description			Commentary	
FY 21/22, 22/23 v YTD FY 2023/24 Cumulative Volumes for LA Searches by Month			The volumes for local authority searches received have increased slightly from the last quarter. And the 24h turnaround time has remained consistent.	

### KPI P17 Personal Searches – Volumes Local Land Charges



RAG Targets			Actual Performance this Month	Personal Searches ↓ 166
N/A	N/A	N/A		
Description			Commentary	
FY 21/22, 22/23 v YTD FY 2023/24 Cumulative Volumes of Personal Searches by Month			The volumes for personal searches received have increased significantly since the last quarter. The 5 working days turnaround time has remained consistent.	